



MINNESOTA

NAHRO

SERVING MINNESOTA'S HOUSING &
COMMUNITY DEVELOPMENT NEEDS



Maintenance & Residential Property Management Online Series

Begins November 2022

CALLING ALL MAINTENANCE STAFF - This series is for you!

Minnesota NAHRO is launching an online series tailored specifically for maintenance staff, maintenance supervisors & property managers. Our Maintenance Series will feature issues unique to maintenance staff and residential property managers.

WHEN: Each session will be 2 hours at most with our first event November 9th at 8 am. The series will continue throughout 2023 on the second Wednesday every other month (second Wednesdays in January, March, May, July, September & November)

TOPICS: Our session will feature subject matter experts who will share their best practices & strategies to deal with the unique challenges faced by maintenance staff of residential properties. Our series will address the following timely topics:

- De-escalation Techniques for Maintenance Staff
- How to Handle a Hoarding Situation – Practical Approaches
- Turning a Unit Best Practices & Strategies
- Fair Housing for Maintenance Staff
- What Maintenance Staff need to know about Procurement
- Communicating with Residents – Maintenance Staff edition

PRICING: Two options and two ways to SAVE!

- Individual Sessions - \$75 for Minnesota NAHRO members, \$95 non-members
- Bundle Option – Get the Full Series & SAVE (7 Sessions total)
 - Get the full series for one price: \$450 for all 7 sessions with Minnesota NAHRO member discount, \$570 bundle for non-members
 - Each session will be recorded and offered to those who can't attend the live event but have purchased the bundle.

[REGISTER ONLINE AT WWW.MNNAHRO.ORG/events](http://WWW.MNNAHRO.ORG/events)

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